

# Upgrading to InteractX Release 3.0

This release note describes how to perform a complete upgrade to InteractX release 3.0. Use these instructions to:

## Understand InteractX Licensing Issues

- Void the InteractX release 2.51 or earlier License
- Upgrade to InteractX Development release 3.0
- Upgrade to InteractX Runtime release 3.0
- Runtime Systems with a CD-ROM Drive with InteractX release 2.51 or earlier Installed
- Runtime Systems without a CD-ROM Drive with InteractX release 2.51 or earlier Installed

After installing release 3.0, when you open an application created in a prior release, you will be prompted to upgrade the application. Answering Yes to this prompt will upgrade your application while answering No will allow you to open the application without the ability to edit it.

**Important:** Once InteractX 3.0 Development is installed any InteractX 2.51 or earlier license must be voided before the 3.0 license can be enabled. Before upgrading, ensure that you can complete the steps listed in this document. If you experience problems upgrading to InteractX 3.0 you can either receive an emergency runtime license from our web site or run your system for one hour at a time until your licensing problem is resolved.

If you have any problems or questions concerning these upgrade procedures, contact us by phone at **(513) 248-1714** or by email at **emn\_support\_ctc@parker.com**

## Voiding the InteractX Release 2.51 or earlier License

Voiding your license is a simple process and only takes a few minutes.

### Development Workstations

1. Launch **MachineShop Suite**.
2. Open an existing project when prompted and select a project from the **Open Project** dialog.
3. Click **OK**.

4. From **MachineShop Suite** launch **InteractX** by double-clicking on your application icon located in the Project Browser.

**InteractX** launches.

5. Click **Help - InteractX Designer Help - Licensing**.

**License Manager** launches.

6. Click the **Transfer License** tab and select the **Void License** option button.

7. Click **Transfer**.

A **License Manager** warning dialog displays.

8. Select **Yes**.

The **License Manager Kill License** dialog displays.

9. Write down the number listed in the dialog and keep for your records.

10. Select **OK**.

11. Close the **License Manager**.

**InteractX** will close and you are returned to the **MachineShop Suite** workspace.

12. Close **MachineShop Suite**.

13. Contact CTC at the number or email address listed on page 1, with the void license number you wrote down in step 9, your product code, and your email address in order to obtain an updated license.

## Runtime Workstations

**Voiding your Previous License is NOT Required for a Runtime Workstation upgrade to Version 3.0. This section is provided for Reference Only.**

Voiding your license is a simple process and only takes a few minutes.

1. Double-click the **Deployment Server** icon located in the lower-right system tray. **Deployment Server** launches.
2. Click the **General** tab then click the **Configure** button. **License Manager** launches.
3. Click the **Transfer License** tab and select the **Void License** option button.
4. Click **Transfer**.  
A **License Manager** warning dialog displays.
5. Select **Yes**.  
The **License Manager Kill License** dialog displays.
6. Write down the number listed in the dialog and keep for your records.
7. Select **OK**.
8. Close the **License Manager**.
9. Close the **Deployment Server**.
10. Contact CTC at the number or email address listed on page 1, with the void license number you wrote down in step 6, your product code, and your email address in order to obtain an updated license.

# Upgrading to InteractX Development Release 3.0 (From All Prior Releases)

Upgrading from InteractX Development release 2.51 or earlier to InteractX Development release 3.0 is a straightforward process. Follow the steps below to upgrade your installation to this release.

1. Void your InteractX release 2.51 or earlier Development license by following the steps on page 2.
2. Insert the **InteractX CD** into the CD-ROM drive.

The installation wizard launches. Follow the directions provided by the installation wizard.

3. If the CD does not automatically run, click the **Start** button on your Windows task bar and select **Run**. Browse to the location of your CD-ROM drive, and then open the file named *Setup.exe*.

The **InstallShield Wizard** launches.

4. Follow the normal wizard installation instructions to finish installation of InteractX. Click Development when you reach that step within the wizard.
5. Select Yes, I want to restart my computer now.
6. Click Finish.

The computer reboots and the InstallShield Wizard finishes the installation process.

7. Launch MachineShop Suite and obtain a new development license for this upgrade. MachineShop Suite and InteractX have been successfully installed. Now you must update your previous applications to this version by simply opening them within this release after obtaining a license.

# Upgrading to InteractX Runtime Release 3.0 (From All Prior Releases)

This section assumes you have already installed InteractX Development Release 3.0 on a development system.

The procedures outlined in this section are divided into two sub-sections.

- Runtime Systems with a CD-ROM drive
- Runtime Systems without a CD-ROM drive

Follow the procedure for the system that matches your configuration.

### **Important Note:**

*Windows NT and Embedded NT Users: InteractX Release 3.0 supports Windows 2000 and XP as runtime Operating Systems. Please contact Technical Support or Sales about upgrading your system to a newer Operating System.*

## Runtime Systems with a CD-ROM Drive and any prior InteractX Release installed.

1. Insert the **InteractX CD** into the CD-ROM drive of the runtime system.

The installation wizard launches. Follow the directions provided by the installation wizard.

2. If the CD does not automatically run, click the Start button on your Windows task bar and select Run. Browse to the location of your CD-ROM drive, and then open the file named Setup.exe.

The InstallShield Wizard launches.

3. Follow the normal wizard installation instructions to finish installation of InteractX.

Click **Runtime** when you reach that step within the wizard.

4. Select **Yes, I want to restart my computer now.**
5. Click **Finish.**

The computer reboots and the InstallShield Wizard finishes the installation process. You are now done. No license upgrade is required to use release 3.0.

## Runtime Systems without a CD-ROM Drive and any prior InteractX Release Installed

In instances where your runtime system does not have a CD-ROM drive, you must transfer the InteractX 3.0 Program Files from your development system to the runtime system. You can transfer files using one of three methods.

- A network connection
- A disk
- A serial connection

Make sure the runtime system is setup to accept the type of transfer you wish to use. Right click the Deployment Server icon located in the system tray of the runtime system to select the type of transfer used.

### **Note:**

During the upgrade process, the runtime system will be automatically rebooted without prompting. Therefore, close all open programs prior to performing the following upgrade procedure.

1. On the development system, launch **MachineShop Suite**.
2. Open an existing project when prompted and select a project from the **Open Project dialog**.
3. Click **OK**.
4. Double-click the **PowerStation** graphic within the **MachineShop Suite** workspace.  
The **Device Properties** dialog displays.
5. Click the **Download to Runtime** option button.
6. Click **Next**.
7. Select the connection you wish to use for the transfer. Click the **Help** button for additional information.
8. Click **Next**.
9. Select the **Program Files** check box.
10. Select the **InteractX Runtime Only** option button.
11. If you also wish to transfer your Application Files, select the **Application Files** check box and option buttons to accomplish this.
12. Click **Finish**.

You will see several messages on your deployment system as the transfer takes place.

The computer reboots and the InstallShield Wizard finishes the installation process. You are now done. No license upgrade is required to use release 3.0.